

# professional, affordable IT

We provide affordable, professional IT services to organizations requiring IT expertise but not necessarily full-time. Many clients can meet their IT needs with a certified engineer on site for only a 1/2 day weekly.

“System Source successfully provides my organization with proactive IT support and guidance.”

## Menu of Services

**Dedicated IT Support** - We will assign a dedicated Systems Engineer to your location on a prescheduled basis. This SE will provide proactive network maintenance, monitoring, support, best practices implementation and guidance in technology planning.

**Maintain** - Your dedicated SE will manage and maintain the network, handle user requests and desktop issues, and develop a technology plan for your organization.

**Respond** - Discounted support during non-scheduled hours is available 7x24.

**Monitor** - Watching the performance of computers, software and network infrastructure as an automation tool for your SE.



## System Source Benefits

**Additional Technical Support** - Engineers have priority access to vendor hotlines and over 30 System Source technical personnel.

**Quality** - Managers solicit client feedback monthly.

**Best Practices Review** - Guiding technology, task prioritization, user request queue, documentation and training plan

**Personalities that Succeed** - Personnel are rigorously screened for sensitivity to client environments as well as technical excellence.

**Disciplined Process Experience** - Exposure to multiple clients brings improved processes.

**Single Point of Contact** - Accountable for local and national service, support and installations. Project Managers coordinate internet services, training, procurement, service, support, consulting and presentation systems.

**Experience** - System Source has provided system integration services since 1981. Our technicians average 22 years of industry experience.