

# consulting

System Source has provided IT services since 1981. We manage projects using a single point of contact accountable for service, consulting project performance, procurement, installation and support, on-going managed services, training and presentation systems.

“System Source provides a wide variety of expertise and experience. By keeping all our systems at 99.9%+ uptime they are a vital part of our daily operations. They are also an invaluable asset in our strategic planning.”

Peter Smith  
Hoffberger Holdings

## Menu of Services

**Cloud Readiness** – Return on investment calculation, plan for implementing and managing a migration to public, private or hybrid designs including Public Cloud, Office 365, SharePoint and Teams

**Cloud Optimization** – Understand if your Cloud environment is configured appropriately for cost, utilization and security

**Security** – Understand where vulnerabilities exist, what steps to take and in what order. Penetration testing, data security, firewalls, VPN and other remote access solutions

**Cloud Migrations** – Migrate to AWS, SharePoint, Teams and Office 365 with training for end users.

**Windows Server/Exchange Upgrades** – Define requirements, analyze needs and implementation

**Server/Desktop Virtualization and Storage Management** – Capacity planning, design and implementation

**Wireless Networks** – Network design, coverage area and signal strength maps, implementation and verification testing

**Lifecycle Management** – Patch, deployment, help desk and asset management

**Infrastructure Design** – Network design, integration of routers, switches, KVMs and firewalls

**Disaster Recovery** – Backup and replication strategies for fault tolerant and failover solutions to meet business needs

**RDS/Citrix Solutions** – Proof of concept and performance tuning on premises or in the cloud

**Workstation Deployments** – Assessing, deploying, migrating, testing and project management

## System Source Benefits

**Expertise** - Our 30 technicians and engineers hold certifications with top manufacturers:

- **Barracuda** – Preferred Partner, Commercial Business Focus Partner
- **Cisco** – Select Partner
- **Citrix** – Silver Partner
- **Dell/EMC** – Storage Certification, Server Certification, Networking Specialization, Systems Management, Security Specialization, Data Domain
- **Exagrid** – Certified Partner
- **HP** – Professional Networking, Public Sector Specialist, HP Specialist Partners, ServiceONE Expert, Silver Hybrid IT Specialist, Nimble (Certified Storage and Installation Partner)
- **Microsoft Solutions Partner - Modern Work** – Learning, Cloud Productivity; Cloud Platform; Small and Midmarket Cloud Solutions; Data Center; Data Analytics; Windows and Devices; Desktop Deployment Planning Services; Enterprise Mobility Management; Messaging; Exchange Deployment Planning Services
- **State of Maryland Contracts** – Maryland Educational Enterprise Consortium (MEEC) contract holder for IT Hardware Sales
- **Broadcom** – SecureOne Silver Partner
- **Veeam** – Silver Partner and Cloud Services Provider
- **VMware** – VMware Professional Partner, Horizon View plus 36 individual certifications (VCP, VSP, and VISP)