

professional, affordable IT

We provide affordable, professional IT services to organizations requiring IT expertise but not necessarily full-time. Many clients can meet their IT needs with a certified engineer on site for only a 1/2 day weekly.

“System Source successfully provides my organization with proactive IT support and guidance.”

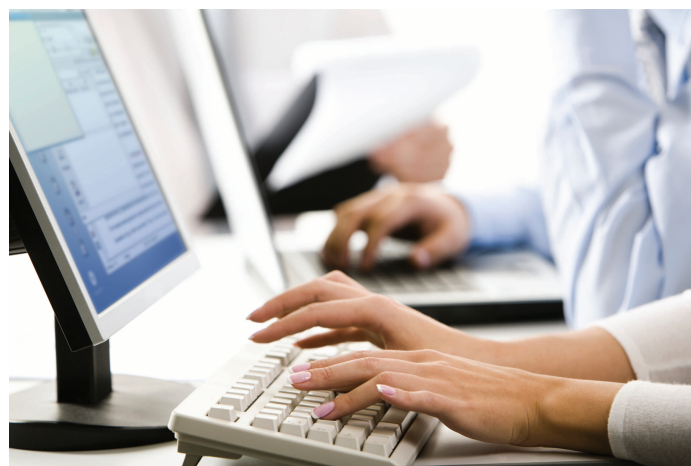
Menu of Services

Dedicated IT Support - We will assign a dedicated Systems Engineer to your location on a prescheduled basis. This SE will provide proactive network maintenance, monitoring, support, best practices implementation and guidance in technology planning.

Maintain - Your dedicated SE will manage and maintain the network, handle user requests and desktop issues, and develop a technology plan for your organization.

Respond - Discounted support during non-scheduled hours is available 7x24.

Monitor - Watching the performance of computers, software and network infrastructure as an automation tool for your SE.



System Source Benefits

Additional Technical Support - Engineers have priority access to vendor hotlines and over 30 System Source technical personnel.

Quality - Managers solicit client feedback monthly.

Best Practices Review - Guiding technology, task prioritization, user request queue, documentation and training plan

Personalities that Succeed - Personnel are rigorously screened for sensitivity to client environments as well as technical excellence.

Disciplined Process Experience - Exposure to multiple clients brings improved processes.

Single Point of Contact - Accountable for local and national service, support and installations. Project Managers coordinate internet services, training, procurement, service, support, consulting and presentation systems.

Experience - System Source has provided system integration services since 1981. Our technicians average 18 years of industry experience.