

# managed IT services

Managed services proactively maintains your IT so you can focus elsewhere:

- at a fixed price
- with a service level agreement
- potentially supplementing existing staff

“We’ve used Managed Services for years and are very satisfied. With an entire IT team available whenever I need them, my employees can get assistance, and I can tend to other responsibilities. They know their stuff and give excellent advice. They monitor our servers, maintain our IT equipment, and keep our data safe with reliable backups saving us from (costly) Ransomware attacks and data corruption. System Source has been a true blessing as our trusted IT provider and consultant. I would certainly be lost without them!”

Name withheld for security reasons  
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## Menu of Services

**Let Us Manage IT** - We become your internal IT department. State of the art tools are deployed providing proactive IT services for on premises and cloud environments.

**Let Us Manage Servers** - Addresses backup, bandwidth, network maintenance, support, optimization and monitoring for on premises, cloud or hybrid environments.

**Let Us Manage Clients** - Provides help desk, administration, security updates and client management

**Let Us Manage Mobile Devices** - Addresses BYOD initiatives using cloud management

**Let Us Manage Printers** - Provides toner and/or maintenance by proactively monitoring your printers

**Let Us Manage Office 365 Portal** - Provides administration and support for Office 365 functionality

**Let Us Manage Patch** - Manages Microsoft patches/updates and freeware utility updates/upgrades for client workstations and servers

## System Source Benefits

**Flexible Solutions** - On premises, private or public cloud and hybrid configurations to meet any requirements

**Knowledgeable Staff** - 30 trained, full-time technicians and engineers carry certifications from AWS, Microsoft, HP, Cisco, Dell, Citrix, VMware, Broadcom, Nimble, Veeam and others

**Experienced Team** - Manufacturer certified engineers average 20 years of industry experience and enterprise consultants 23 years

**Quality Assurance** - All staff is thoroughly interviewed including testing and background checks

**40 Years in Business** - Company is locally owned and operated by original owners, Maury Weinstein and Bob Roswell

**Local Accolades** - System Source is a 4-time winner of “Top Workplace in Baltimore” by *The Baltimore Sun*.