

# software as a service

System Source offers hosted email, collaborative communications, portal and thin client computing. Each is provided through secure, anywhere access without expensive client software deployment, upgrade, backup and maintenance burdens. Organizations often save on capital or operating expenses. Many report increased focus on IT projects valuable to its customers. Software as a Service also offers faster implementation versus on premise systems.

“System Source provided Software as a Service exceeds our support expectations while satisfying security, reliability, backup and data integrity requirements.”

Joseph M. Gusmano, JD, Supervising Attorney  
Persels & Associates, LLC

## Menu of Services

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**Email** – Microsoft Exchange for email, shared calendar and contacts. Includes productivity tools for task management, shared folders and rules. Anti-virus and spam control are provided.

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**SharePoint** – Collaborative, document storage, portal software from Microsoft

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**Mobile Devices** – Blackberry or Windows Mobile devices synchronized with hosted Exchange

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**Office Communication Server** – Instant messaging, presence information integration with Outlook and SharePoint

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**Spam Filter** – Real-time safe and block lists reduce junk mail and viruses before they arrive at your inbox.

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**Thin Client Access** – Run applications and access data anywhere through a web browser

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## System Source Benefits

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**Uptime Guarantee** – 99.9% uptime for hosted systems

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**High Availability** – Applications hosted on clustered servers and storage without a single point of failure

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**Reliable Infrastructure** – Uninterruptible power, redundant environment and bandwidth

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**System Monitoring and Maintenance** - Technicians maintain servers, routers and services around the clock

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**Backup and Storage** – Regular backups of hosted servers with off-site storage

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**Single Sign-On** – Access applications using a single user name and password

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**Support** - Knowledgeable staff provides end user and technical support

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**Training** – Frequently scheduled courses, private training at your location or ours and e-learning available

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